



# RAYBURN NEWSLETTER

NOVEMBER  
2009

## RAYBURN ON THE ROAD

Steve Tull - Technical Support Manager (R&D), Nigel Morrison - Product Manager and Peter Farrar - National Sales Manager hit the road with the new Rayburn 600 in September with the Rayburn road show taking in 11 stop offs, the breadth of the country, from Exeter to Inverness!

This year's road-show saw a record attendance with everyone eagerly anticipating a glimpse of the new 600 series Rayburn.

If you didn't manage to make the road show you missed a real treat. The many features and benefits of the new Rayburn 600 were highlighted by the Rayburn technical experts. The brand new colour, Aqua was also introduced which was met with very positive smiles and given the stamp of approval by the audience.

"Introducing the new 600 to the engineers was fantastic, the response and feedback we had was all very positive," said Nigel Morrison Product Manager, "this is because this new product is bigger, better and ticks all the boxes for the installers".

Since the Roadshows over 70 displays of the new model have been installed nationwide



*Taking a closer look*



Steve Tull explains the 600 models features and benefits at Bury St Edmunds



NEW Aqua colour

## HOME DELIVERIES

For a fee of £250 we will deliver and position the Rayburn to your specification, saving you time and skilled labour costs.

Our bookings team will liaise with yourselves or your customer to arrange delivery at a convenient time by our experienced delivery team taking away the hassle and manual handling issues allowing you to get on with the plumbing and heating.

For further information contact Lisa Yerrell or Michelle Littlejohn on 0845 408 2195 or [installations@agarangemaster.co.uk](mailto:installations@agarangemaster.co.uk)

# NEW BENCHMARK SCHEME



Not only have Rayburn launched a fantastic new product but have also become part of this well respected & recognised quality mark.

Benchmark is owned and managed by the Heating & Hotwater Industry Council (HHIC). It was launched in 1999 to help ensure that domestic heating and hot water systems were installed competently in line with manufacturers' instructions and to promote regular servicing. The Benchmark brand has become synonymous with quality installations and compliance with Regulations ever since.

Product Suppliers sign up to the Scheme Requirements which ensure that products meet appropriate European, British or industry recognised standards. Not only this but ongoing support for installers is provided through instructions and training.

A Benchmark checklist is provided, for the customer and installer, to maintain commissioning and service records. In addition, both customer and installer incentives are provided when the customer's warranty is registered with Rayburn.

## THE 'LISTENING' RAYBURN



The new Rayburn 600 could be called the listening Rayburn.

AGA have been busy listening to the comments and suggestions made by installers and service engineers during recent times, regarding ways of

further improving the ease of installation and serviceability of the Rayburn. All have been considered and incorporated in the Rayburn 600 series.

In particular the reduced flue gas temperature permits the use of lower specification, more cost effective, flue materials whilst its compatibility for link-up with other renewable energy sources and systems ensures a green future at the same time as complying with current and imminent legislation.

For service engineers, the independent twin burner concept has been retained, whilst extended fuel hoses makes separate burner removal a much simpler task. Diagnostic fault codes help trace any problems, both with the burner firing sequences and time & temperature management. Withdrawal of the heat exchanger baffles for routine maintenance is through the front access panel and therefore a much easier task.

## INTRODUCING... THE NEW AGA ASHMASTER

- Ideal for all Solid Fuel, Multi Fuel and wood burning appliances. (Rayburns, AGAs, Stoves)
- Cold dust can be easily vacuumed keeping your appliances clean at all times
- Available through Authorised AGA and Rayburn Dealers



NEW AGA Ashmaster

# RAYBURN 600 KEY FEATURES - RECAP

## CONSUMER BENEFITS

- The largest rectangular cast iron hotplate on the market, larger than any offered by Rayburn's competitors
- Rayburn 'hotplate slideability' provides versatility and easy to regulate operation
- Graduated in temperature from fast boiling on the left over the burner to gentle simmering on the right
- The top oven is a substantial 47 litres capacity (15.8% larger than the current Rayburn ovens)
- The Lower oven boasts a 34 litre oven (26.8% larger than the current Rayburn ovens)
- Up to six Rayburn pans can be stacked at the same time in the Lower Oven (versus 4 pans in the 400 Series)



## INSTALLATION BENEFITS

- Product will be supplied fully assembled
- 'Modular' refers to the internal assembly
- Permits front-plate etc to be easily removed/exchanged
- Weight --- approx 385kg
- Two independent burners
- Industry standard components
- Service friendly
- Easily converted for use with future bio-oil

## BOILER

- 85% + efficient
- Fabricated mild-steel construction
- Baffle combinations to provide variable outputs
- Baffles easily removed for servicing through front

## OVERALL

- Efficiency
- Controllability / Convenience
- Functionality

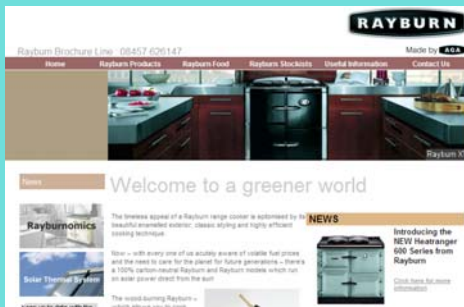
*"A 15% growth for oil burning Rayburns since the start of the year tells us this is the ideal time to launch this product."*

*Peter Farrar, National Sales manager*

# WHAT'S COMING UP FOR RAYBURN IN 2010?



In March 2010, the new 600 will be displayed along with the rest of the Rayburn range at the National Homebuild and Renovating Show at Birmingham NEC. Our experts will be on hand to answer any questions the public may have.



## NEW WEBSITE

A new Rayburn website will be launched next year, and will be more modern and more user friendly.

## ROADSHOWS

With so many developments on the way, we will be announcing another series of Roadshows for early spring.

## RAYBURN

### ALL NEW RAYBURN HEATRANGER 600 FANTASTIC NEW INCENTIVE PACKAGE FOR RAYBURN INSTALLERS



#### Installation Benefits

- Product will be supplied fully assembled
- Efficient ECO boiler at 85%
- Heateranger 600 will be covered by the Benchmark scheme
- Two independent burners
- Industry standard components
- Easy servicing and installation
- Future proofed – Easily converted for use with future bio-oil
- Tried and tested technology

To celebrate the launch of the all new Rayburn Heateranger 600 we're giving back  
**BECOME A RAYBURN INSTALLER, CALL TODAY**

01952 642062  
installations@aga-web.co.uk

Terms and conditions apply



## GUILD INSPECTOR

We are in the process of recruiting a Guild inspector that will be available to help you out in the field by offering you support whilst also ensuring that the standards of the Guild continue to be met. We will keep you updated and will hopefully be introducing you to the first ever Guild inspector very shortly.